



13 June 2018

Dear Parcel Shop owner

Closure of Pass My Parcel

I'm writing to inform you of the decision made by Connect Group in relation to Pass My Parcel and the Parcel Shop network.

When we announced our interim results on 1st May 2018, we explained that we are reviewing our Pass My Parcel service, to focus our efforts on contracts that are more compatible with our daily deliveries.

Following a detailed and careful review of the prospects for Pass My Parcel we have looked extensively at all the options open to us, and it is with regret that we have to inform you we have taken the difficult decision to close Pass My Parcel.

At the moment there has been no agreed date for Pass My Parcel to cease trading and we will now be working towards an orderly closure of the service. In addition, we are also actively pursuing opportunities to transition the Pass My Parcel parcel shop estate with interested, complementary carriers and we will write to you to confirm the outcome of these discussions shortly.

We appreciate that this news may cause you some concern and would like to assure you that we will do all we can to support you during the coming weeks.

You don't need to take any action, our operation will continue as normal. We will be in touch again soon with more information and will communicate with you on a regular basis to keep you informed as the situation develops.

Thank you for your understanding at this difficult time and we appreciate your continued support. Should you have any queries please email us at admin.support@passmyparcel.com

Yours sincerely

Bronwen House

Head of Brand Network

For and on behalf of
Smiths News Trading Limited t/a Pass My Parcel

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