



Crime Prevention Information from RAC



Coin Drop and Shoulder Surfing

COIN DROP

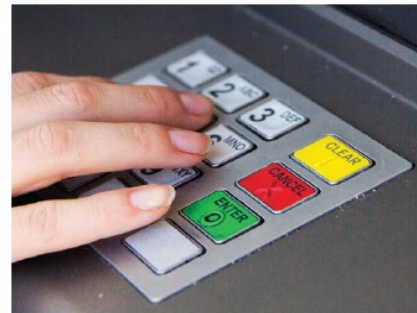
Distraction involving up to 3 or 4 persons: Person 1 distracts victim by dropping cash to the ground, person 2 taps the victim on the shoulder and points to the cash on the ground. Whilst victim is unwittingly picking the cash up from the ground, person 3 steals personal belongings from the victim. This method has been reported from retail/ licensed premises and at ATM's.



SHOULDER SURFING AT TILL POINT

Normally 2 or more persons involved.

Person 1 observes PIN number whilst looking over the customer's shoulder at till point. Person 1 indicates to person 2 that the PIN number has been memorised. Person 2 then waits on customer to exit premise then distracts customer by various methods including informing them they have dropped cash, suggesting they check their wallet/ purse which they then knock out of the customers hands and remove card/s. As the PIN number has already been obtained the cards are swiftly used elsewhere to withdraw cash and purchase items. Always cover your PIN even at till point and be aware of anyone looking over your shoulder.



detect together
COMMUNITY
partner information
EDUCATE
COLLABORATE
analyse
SHARE

Please contact Retailers Against Crime for further information Tel: 01786471451

Email: info@retailersagainstcrime.org @Retailers Against Crime CIC